# Manitoba Employment Standards: Protecting Temporary Foreign Workers (TFWs)







#### **Presentation Overview**

- Origins of Worker Protection and Recruitment Act (WRAPA)
- Goals of WRAPA
  - Regulates recruitment practices
  - Ensures TFWs are paid properly in Canada
  - Allows TFWs opportunity to make Manitoba home
- Questions / Discussion



#### Origins of WRAPA

- Employment Services Act (predated WRAPA)
  - Prohibited workers from paying for employment
- Growth in 3<sup>rd</sup> party practices outside jurisdiction
  - Talent / modeling agencies, recruitment of temporary foreign workers (TFWs) from outside Canada
- WRAPA created in 2009 to address these gaps



#### Goal of WRAPA: Regulate Recruitment Practices

- Prohibits any individual engaged in foreign worker recruitment from directly or indirectly charging or collecting a fee for finding employment for a workers
- <u>Prohibits</u> employers from directly or indirectly recovering costs associated with recruiting worker
- Prohibitions now effective: liability transferred to employers and recruiters that we have jurisdiction over.



### Goal of WRAPA: Regulate Recruitment Practices

- Employer registration
  - About 1,800 employers (5 to 6K workers) must register with province before Labour Market Opinion
  - Talk to all first time employers on how they found worker: consumer protection / intelligence gathering



# Goal of WRAPA: Regulate Recruitment Practices

- Licensed recruiters: Employer using 3<sup>rd</sup> party to recruit must use recruiter listed on our website
- Recruiters regulated professionally: Immigration Consultants of Canada Regulatory Council (ICCRC) or law society
- Recruiters go through screening process
- Recruiters post financial security (10K)



- Approval of employer based on comfort level workers will be paid properly under LMO and employment standards.
- <u>Employer history</u>: reviewed and may result in audit of current practices
- <u>Targeted Projects:</u> look at entire industry to see level of compliance



- Targeted Project: Restaurants
  - Sushi
    - 100% non-compliance overtime and holiday pay
    - Formal warnings done to entire industry follow-up reviews resulting in one penalty.
  - Rural Communities
    - 80% non-compliance general holidays, overtime, records



- Targeted Project: Farms
  - 2012 review of 25 farms employing 70% of TFWs
    - 55% non-compliance (vacation wages, minimum wage, illegal deductions, record keeping)
    - Formal warnings and follow-up reviews (all came into compliance).
       Spanish fact sheet distribution / letter to industry.
  - 2013 review of 14 farms employing most of remaining workers
    - 29% non-compliance (illegal deductions, not paying at least semi-monthly, record keeping).



- Current Projects:
  - Winnipeg Restaurants with TFWs
  - Worker Recruitment Practices (TFWs / students)
    - Interviewing workers to find out about there journey to Canada and review of employment practices



# Goal of WRAPA: Opportunity for TFWs to make Manitoba home

- Jointly administered: Employment Standards and Immigration
- Provincial Nominee Program: Low skilled workers and international students can apply to stay in Manitoba after working for 6 months (not possible in many provinces that focus on higher skill positions)
- 54% (about 400 workers) of employer selected nominees are TFWs from low skill jobs (NOC C or D).



#### **Questions / Discussion?**

Contact: Jay Short, Manager of Special Investigations

T 204-945-7406

Email – jay.short@gov.mb.ca